

Terms and Conditions of Munro Footwear Group Customer Feedback Promotion.

1. Information on how to enter and the prize form part of these Terms and Conditions. Participation in Munro Footwear Group Customer Feedback Competition ("**Competition**") is deemed acceptance of these Terms and Conditions.

Promoter

2. The promoter is Feedback ASAP Pty Ltd (ABN 53 146 056 331) St Kilda Rd Towers, Level 1, 1 Queens Road, Melbourne Victoria 3004.

Competition Period

3. The period of this Competition begins at 12:00:00am (AEDT) on 1st of April 2023 and ends at 11:59:59pm (AEST) on 30th June 2023. ("**Competition Period**").

Eligibility to Enter

4. Entry is only open to Australian residents aged 18 years and over who are current and former customers of Munro Footwear Group brands which include Midas, Cinori, Mountfords, Williams, Mathers and Big Brand Shoe Clearance have received a promotional SMS or email from the Promoter.
5. Employees (and their Immediate Family Members) of the Promoter or of Munro Footwear Group, or any related body corporate of the Promoter or Munro Footwear Group as well as any agency associated with this Competition are ineligible to enter. Immediate Family Members means any of the following: spouse, ex-spouse, de-facto, ex-de-facto, child, or stepchild (whether natural or by adoption), parent, stepparent, grandparent, step-grandparent, uncle, aunt, niece, nephew, brother, sister, stepbrother, stepsister or first cousin.

How to Enter

6. To enter the Competition, an eligible entrant must complete one of the following mechanics during the Promotional Period:
 - (A) Email Entry: (i) click on the link provided in the email that they receive from the Promoter to be directed to the promotional website; and (ii) input the requested personal details and answer all the questions in the survey as prompted on the promotional survey and submit the fully completed survey.

(B) SMS Entry: (i) click on the link provided in the SMS that they receive from the Promoter or via text instructions on the feedback cards provided in selected stores to be directed to the promotional website; and (ii) input the requested personal details and answer all the questions in the survey as prompted on the promotional website and submit the fully completed survey.

7. For the sake of clarity, the entrant will be the person whose name is registered on the Munro Footwear Group brands (Midas, Cinori, Mountfords, Williams, Mathers, and Big Brand Shoe Clearance) account relevant to the mobile phone number submitted on entry (for 1800 entry), the mobile phone used to enter (for SMS entry), or email address (Website Entry)
8. Only one (1) entry permitted per feedback request.

Prize Draws

9. Entries open and close for the draws on the dates and times specified in the table below. The prize draws will be conducted by Feedback ASAP Pty Ltd, St. Kilda Rd Towers, Level 1, 1 Queens Road Melbourne, Victoria 3004 at 12noon on the dates specified in the table below.

Prize Draw	Entries Open	Entries Close	Draw Date
1	12:00:00am (AEDT) 01 April 2023	11:59:59pm (AEST) on 30 Apr 2023	10 May 2023
2	12:00:00am (AEST) 01 May 2023	11:59:59pm (AEST) on 31 May 2023	12 Jun 2023
3	12:00:00am (AEST) 01 Jun 2023	11:59:59pm (AEST) on 30 Jun 2023	11 Jul 2023

10. The winner of each prize draw period will be notified by telephone or email within two (2) days of the draw. If the winner location is in the ACT they will be contacted by mail. The winner's name will be published www.munrofootweargroup.com.au within 7 days of the relevant draw.

Prize

11. Each valid entry drawn from the prize draws will win a \$1,000 Mastercard Gift Card.
12. The Mastercard Gift Card will be posted to the winner by registered mail and is valid until the date shown on the front of the Card. The Mastercard Gift Card is subject to its terms of issue and may not be accepted by all retailers. The Promoter accepts no liability for a defective Gift Card however, if necessary, will provide reasonable assistance to a winner to ensure a replacement Mastercard Gift Card is provided.

13. Any ancillary costs associated with redeeming the Mastercard Gift Card not included. Any unused balance of the Mastercard Gift Card will not be awarded as cash. Redemption of the Mastercard Gift Card is subject to any terms and conditions of the issuer including those specified on the Mastercard Gift Card.

Unclaimed Prize Draw

14. If a prize is still unclaimed after three calendar months of the original prize draw, the Promoter will conduct a further draw for the prize, subject to any directions from any regulatory authority. The unclaimed prize draws will be conducted at the same time and place as the original draws. The dates for these additional draws would be on 10 Aug 2023, 11 Sep 2023, and 10 Oct 2023.
15. The winner of an unclaimed prize draw will be notified by telephone or email within two (2) days of the draw. If the winner location is in the ACT, they will be contacted by mail. The winner's name will be published on www.munrofootweargroup.com.au within 7 days of the prize draw.

General

16. This is not a game of skill. The prize winners will be selected by Feedback ASAP Pty Ltd at random through an automatic selection process.
17. Incomplete entries will be deemed invalid and removed from the draws. The promoter's decision is final, and no correspondence will be entered-into.
18. The total value of the prize pool is AU\$3,000.
19. The prize is not transferable or exchangeable and cannot be taken in any other form (including not being able to be taken as cash).
20. Subject to the unclaimed prize draw clause 14, if for any reason a winner does not take possession of their prize by the times stipulated by the Promoter, then the prize will be forfeited.
21. The draw will be conducted by Feedback ASAP, St. Kilda Rd Towers, Level 1, 1 Queens Road Melbourne, Victoria 3004
22. Any entrant (who the Promoter automatically enters the Competition when they provide Feedback) who no longer wishes to participate in the Competition can email support@feedbackasap.com and request for their entry to be removed from the relevant draw.

Liability, Indemnity and Warranties

23. Subject to regulatory requirements, the Promoter may cancel, modify, suspend, or delay the Promotion at any time if something happens that is beyond its reasonable control, including for any technical or operational reason or by reason of anything which corrupts or affects the administration, security, fairness, integrity or proper conduct of this Promotion.
24. Costs associated with completing the survey remain your responsibility and may vary depending on the telecommunications provider used.

Privacy

25. The Promoter may collect and use personal information submitted by you for the purpose of conducting the Promotion. Personal information may be provided to third party organizations, including but not limited to agents, contractors and service providers that assist in maintaining the survey functionality and/or conducting the Promotion, and, if required may be provided to Australian regulatory authorities. You can stop this information being used for this purpose by contacting the Promoter. All personal information will be stored at the office of the Promoter. A copy of the Promoter's Privacy Policy in relation to the treatment of personal information collected can be found at <https://feedbackasap.com>